

### The Hebrew University of Jerusalem

Syllabus

# Health system management in a changing world - 93128

Last update 18-11-2018

HU Credits: 2

<u>Degree/Cycle:</u> 2nd degree (Master)

Responsible Department: Clinical Nursing

Academic year: 0

Semester: 1st Semester

<u>Teaching Languages:</u> Hebrew

Campus: Ein Karem

Course/Module Coordinator: Dr. Orly Toren

Coordinator Email: torly@hadassah.org.il

Coordinator Office Hours:

<u>Teaching Staff:</u>
Prof David Chinitz
Dr.

#### Course/Module description:

Israel's health care system is constantly under process of change, similar to health care systems all over the world. In such an uncertainty environment, health professions and nursing students, must know the characteristics of these processes focusing on the circumstances, main issues, policy alternatives and management skills established in recent decades.

Theoretical models will be analyzed, such as models of decision making, quality and risk management, budgeting system, and quality and safety outcomes. Each domain will present two different angles:

- Concept clarifications and international comparisons.
- Analysis of a unique issues derived from the specific topic discussed in class

#### Course/Module aims:

To expose students to theories, issues and processes related to International and the Israeli health care systems, analyzing the frequent changes in the system and their impact on the and system and on human resources focusing on the nurses' group.

## <u>Learning outcomes - On successful completion of this module, students should be able to:</u>

- 1. describe issues related to changes in the health system characteristics change, the effects of the changing environment on the system, and decision-making regarding the inclusion of new technologies.
- 2. analyze major issues in the management of health systems in Israel and abroad.
- 3. describe the characteristics of the Israeli health care system based on organizational theories, laws and budgeting.
- 4. describe the characteristics of the system on the basis of theories of quality, safety and international outcomes.
- 5. compare and analyze aspects of nursing management and leadership on the international level

#### Attendance requirements(%):

None

Teaching arrangement and method of instruction: - Lectures (80%) - the course is conducted in the form of integrated lectures and case studies discussions. Some of the lessons will be given by experts in health care management. Students will prepare questions to the experts on the basis of the discussed topic.

- Presentations (20%) - Students will present a topic and conduct a discussion with the class. The topic will be chosen by the students from the course topics

#### Course/Module Content:

- \*Organizational Theories of Health Systems
- \*Theories of Health Policy
- \*Management of organizational processes to increase efficiency and effectiveness
- \* Budget and Payment arrangements in the health system
- \*Health Basket:
- \*Inequality in health care
- \*managing health services in Israel:
- \*Magnetic Hospitals

Patients and family's rights in the health system

- \*Human resources in the health system:
- \*Power and Politics
- \*Risk management
- \*New Roles in the system

#### Required Reading:

Toren, O., Picker, O (2010). Management in White: Nursing Management in Hospitals in Israel, Jerusalem: Magness Press, Hebrew University. Ben Nun, G., Berlowitz, Y., Shani, M. (2010). Health Care System in Israel. Tel Aviv: Security Office Press

#### <u>Additional Reading Material:</u>

- 1. Davidovitz, P. (2013). Major issues in health care In Israel. Research and Information Center of the Knesett.
- 2. Ben Nun, G.. & Magnezi R.. (2010). Economic and social aspects of the health system in Israel. Zisman Cheever Press.
- 3. Shortel, S & Kaluzny, A. (2006). Health Care Management. Thomson Delmar: New York.

#### Course/Module evaluation:

End of year written/oral examination 60 %

Presentation 0 %
Participation in Tutorials 0 %
Project work 40 %
Assignments 0 %
Reports 0 %
Research project 0 %
Quizzes 0 %
Other 0 %

#### Additional information: