Syllabus

WORKPLACE VIOLENCE - 61869

Last update 20-08-2016

HU Credits: 2

Degree/Cycle: 2nd degree (Master)

Responsible Department: criminology

Academic year: 0

Semester: 1st Semester

Teaching Languages: Hebrew

Campus: Mt. Scopus

Course/Module Coordinator: Judy BenDalak (PH.D)

Coordinator Email: judy-ben@zahav.net.il

Coordinator Office Hours: Monday 13:00-14:00

Teaching Staff:
Dr. Judy Bendalak
Course/Module description:
Violence occurs in a variety of social settings. Over the past decades attention is drawn to the phenomenon of violence in workplaces. This course will examine the major types of violence, with emphasis to the attacker's link to the workplace:

1. When the attacker has no legitimate relationship to the workplace and intends to commit a crime (for example violent robbery). In this case taxi drivers, supermarket workers or gas stations are at greater risk.
2. When the attacker is a consumer/service recipient (For example, violence directed against employees of the public health system like medical staff. Other examples are social services and public employees (social workers, police officers or municipal inspectors).
3. When the attacker is an employee or a former employee. In this case, the attacker can use verbal/physical violence or therat the manager of the workplace or even another employee.

Course/Module aims:
The course will address aspects that contribute to the occurrence of violence in workplaces and profile of the attacker and the victim (especially the title, seniority, gender, etc.), while critical discussion of various theoretical approaches relating to this issue.

Learning outcomes - On successful completion of this module, students should be able to:
The student will recognize the main types of violence at work.
The student will recognize the profile of the offender and the profile of the workplace victim.
The student will understand the theories relating to this issue and affective ways to prevent workplace violence.

Attendance requirements(%):
90%

Teaching arrangement and method of instruction: Frontal

Course/Module Content:
* An overview of the phenomenon of violence in the workplace and research.
* Consequences of violence against workers.
* Examination of the main types of violence, referring the attacker's connection to
the workplace.
* Theoretical approaches to explain the issue of violence in the workplace.
* Aspects that contribute to the occurrence violent incidents in the workplace.
* Profile attacker
* Profile victim
* Feeling of victimization among workers exposed to violence, the effects of this in terms of employees and the workplace.
* Tools to deal effectively with workplace violence.
* Aspects of policy in workplaces.

**Required Reading:**


Additional Reading Material:

**Course/Module evaluation:**
End of year written/oral examination 90 %
Presentation 10 %
Participation in Tutorials 0 %
Project work 0 %
Assignments 0 %
Reports 0 %
Research project 0 %
Quizzes 0 %
Other 0 %

**Additional information:**